Vaibhav Kale

Salesforce Developer

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9 Pune, Maharashtra

# SUMMARY

Salesforce Developer with 3.5 years of experience in Administration and Development, specializing in Apex, Triggers, and LWC. Proven track record in enhancing user experience, optimizing business processes, and leading data modeling initiatives at Cognizant and Virtusa. Seeking a role to leverage my expertise in Salesforce Development and Administration to drive innovation.

# EXPERIENCE

Associate - Projects 02/2024 - Present

Cognizant Pune, Maharashtra

* Developed and supported the IQVIA OCE application integrated with Salesforce.
* Worked extensively on modules including Account, Call, User Management, Territory Management, Activity Plan, and Meetings.
* Configured Salesforce as per requirements, including creating page layouts, Lightning pages, Formula fields, Validation rules, Triggers, and Batch Apex.
* Managed translations to support multi-language functionality within the Salesforce application.
* Performed data loading operations using tools like Salesforce Inspector and ensured data integrity.
* Resolved incidents and implemented user stories by adhering to DevOps processes and best practices.
* Developed and customized Lightning Web Components (LWC) to enhance user experience and streamline complex business processes, resulting in increased efficiency and user satisfaction.

# EDUCATION

Bachelor of Engineering 08/2017 - 06/2021 Savitribai Phule Pune University

Courses

IT Engineering Pune

HSC/12th 04/2016 - 05/2017

# SKILLS

Salesforce Administration Salesforce Development Apex Apex Triggers Batch Apex Salesforce Lightning LWC IQVIA OCE Life Sciences

# PROJECTS

## NOVO NO-GOCART DEVOPS

Salesforce Developer in the NOVO NO-GOCART DEVOPS project.

* Engaged in a project focused on OCE CRM, an IQVIA product integrated with Salesforce.
* Developed and supported the application in both online/web and offline (iPad) versions.
* Managed diverse project modules and custom objects including Account, Calls, Meetings, Planner, Sample, Activity Plan, User Management, and Territory Management.
* Proficiently handled profiles, permission sets, user management, territory management as well as implemented flows, triggers, validation rules etc.

# CERTIFICATIONS

Salesforce Certified Platform Developer-I (05/2022 - Present)

Salesforce Certified Administrator

(06/2022 - Present)

Salesforce Certified Platform App Builder (03/2023 - Present)

Salesforce Certified AI Associate (03/2024 - Present)

Salesforce Certified AI Specialist (10/2024 - Present)

## Maharashtra State Board of Secondary and Higher Secondary Education

SSC/10th 06/2014 - 06/2015

## Maharashtra State Board of Secondary and Higher Secondary Education

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